

Hampshire Registration Service

An overview of the service
and future legislative impacts



Aldershot (ceremony room)
(proposed move into library Spring 2019)

Andover
(proposed move into library summer 2019)

Alton
(ceremony room)

Eastleigh

Winchester
(ceremony room)

Fareham
(ceremony room)

Gosport (library)

Havant (library)

Havant Plaza
(ceremony room)

Petersfield
(ceremony room)
(library)

Basingstoke
(ceremony room)

Ringwood
(ceremony room)

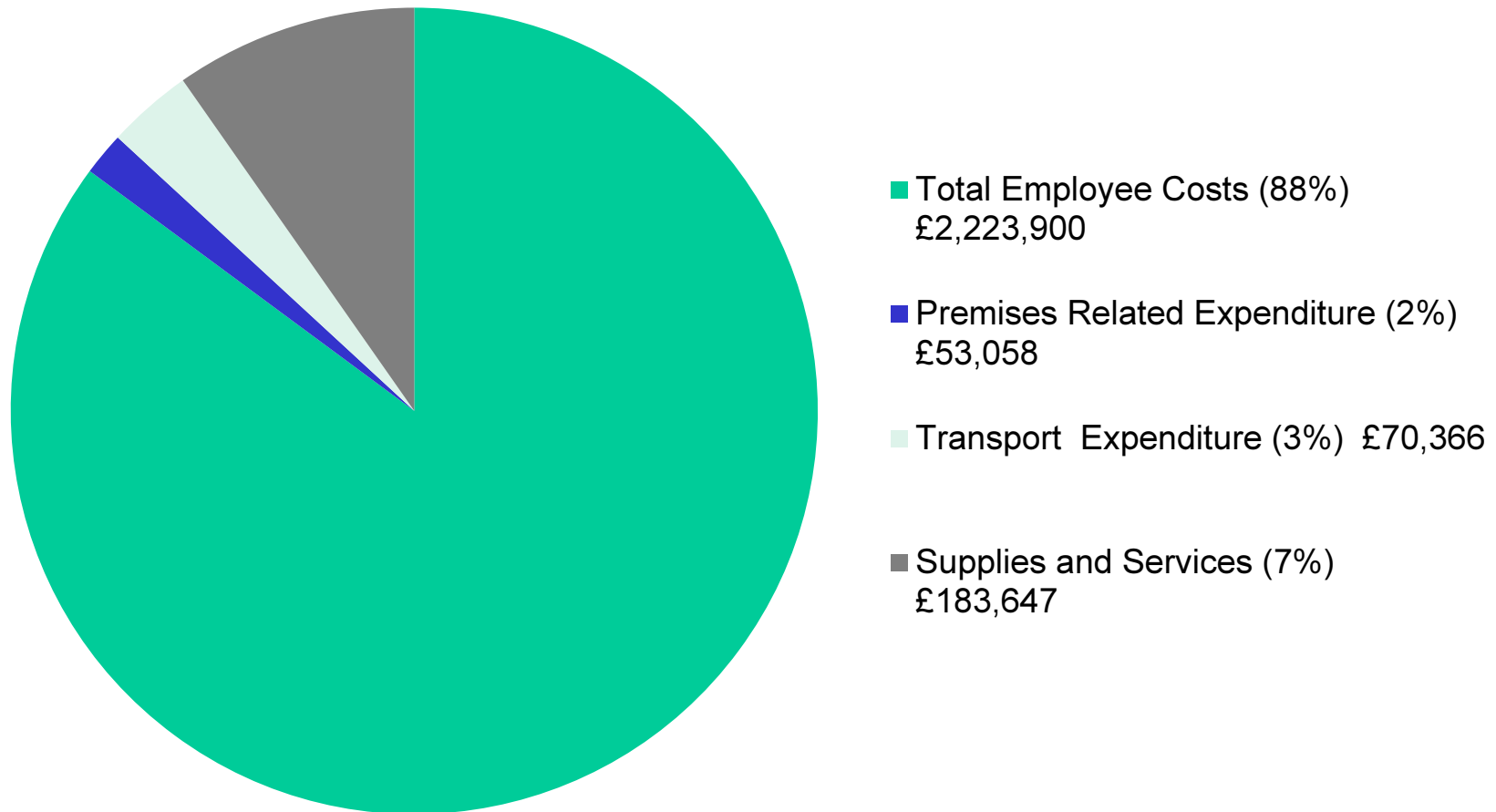
Romsey (ceremony room)
(library)

Totton

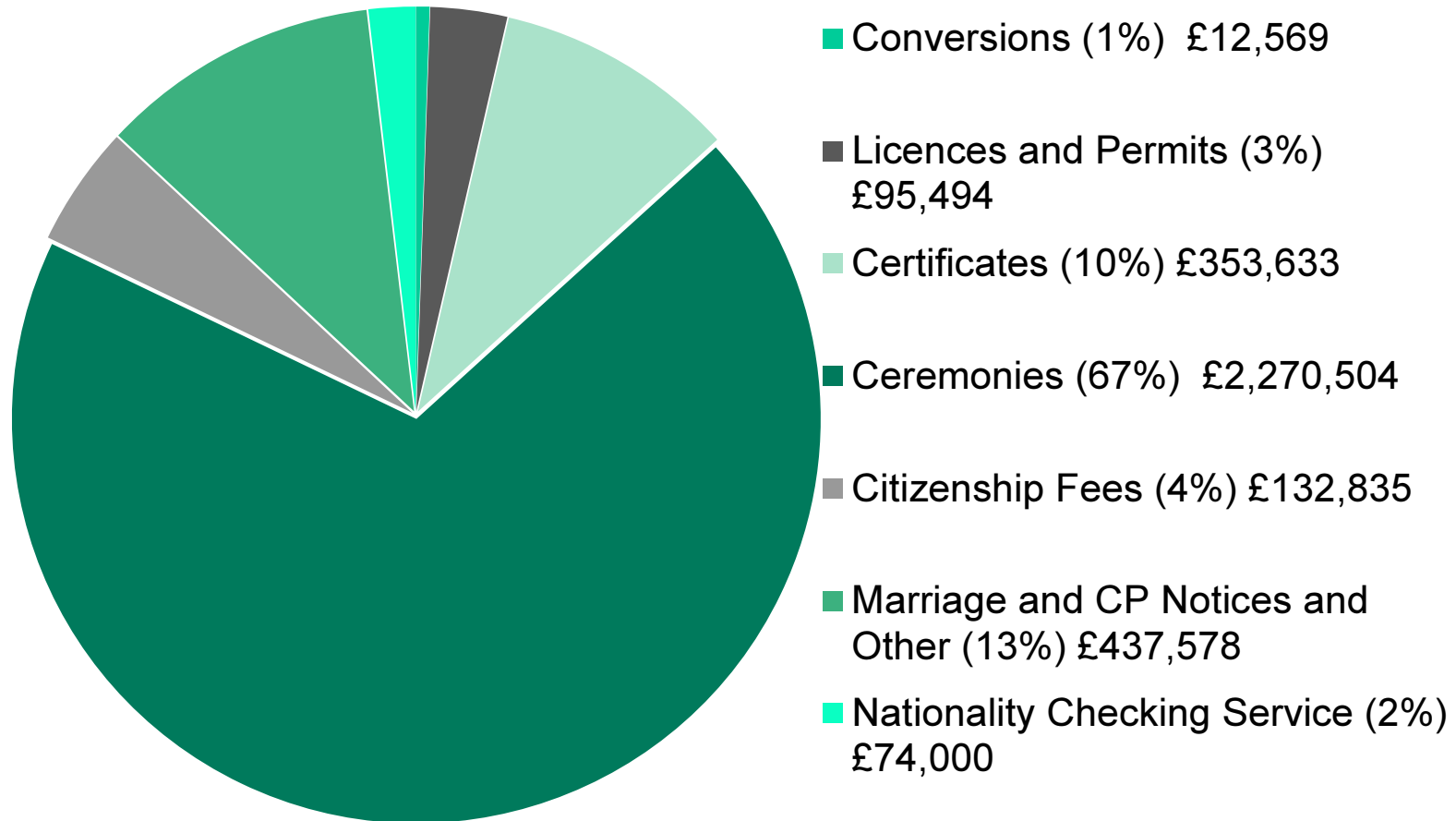
Certificate Processing Centre (Hampshire Record Office Winchester)






Expenditure



Income




Workload

	16/17	17/18	trend
Births (incl partnership agreements with Southampton and Portsmouth)	7627	7006	
Deaths	9447	9822	
Notice of Marriage/Civil Partnership	11167	10761	



Ceremonies Workload (incl Citizenship, Marriage, Civil Partnership and non statutory ceremonies)

16/17	17/18	trend
<p>Total 5266</p> <p>(Marriage and Civil Partnership)</p> <ul style="list-style-type: none"> • Register Office 1600 • Approved Venues 3250) 	<p>Total 5407</p> <p>(Marriage and Civil Partnership)</p> <ul style="list-style-type: none"> • Register Office 1690 • Approved venues 3330 	



Resource FTE 63

Total Headcount 125

**Ceremony Registration
Officers
Headcount 68 = 9 FTE**

Multi Skilled
Registration Officer

Admin Assistants (incl 2
apprentices)

Admin Officers

Team Leaders

District Manager

General Register Office - Annual Performance Report Hampshire 17/18

Highlights from latest Report November 2017

'Thank you for submitting your Annual Performance Report for 2017/18. It is pleasing to note the high level of service achieved by the local authority during the past year'

'I am pleased to note the assurance that you have provided in relation to the local application of the Public Protection and Counter Fraud Framework. On the basis of the reported information your level of assurance has been assessed as HIGH. The guide you produced for staff has been highly commended.'

'Thank you for your Customer Engagement Strategy it is satisfying to note that the public of Hampshire highly value your service'



Future Legislation – National Context

- Mothers' name on marriage certificate - Schedule system
- Universal Civil Preliminaries
- Civil Partnerships for heterosexual couples
- Civil Partnerships for siblings
- Intro of Medical Examiners System



Questions?

- Next slide is supplementary if needed



National Performance 17/18

Hampshire

Births KPI 42 days	99%
Stillbirths KPI 42 days	100%
Deaths (MCCD) KPI 5 days	77%
Deaths (MCCD and Coroner approval without the need for Post Mortem) KPI 5 days	66%
Deaths (Post Mortem) KPI 7 days)	33%

